

Rotary Club of _____

MEMBER SATISFACTION SURVEY
(Circle the appropriate response or responses)

Do you feel welcome in our Rotary Club?

Yes

No

Comment:

Do you feel comfortable sharing your concerns with club leaders?

Yes

No

Comment:

How would you rate the level of the club's involvement in the following types of activities?

(a) Membership Development

Excellent

Adequate

Insufficient

(b) Orientation and Education

Excellent

Adequate

Insufficient

(c) Local Service Projects

Excellent

Adequate

Insufficient

(d) International Service Projects

Excellent

Adequate

Insufficient

(e) Club Public Relations

Excellent

Adequate

Insufficient

(f) Fund Raising

Excellent

Adequate

Insufficient

(g) The Rotary Foundation

Excellent

Adequate

Insufficient

(i) Fellowship

Excellent

Adequate

Insufficient

Comment:

Have you participated in club projects and activities?

Yes

No

Comment:

If yes, how did you become involved?

I volunteered

I was asked

Comment:

Indicate your involvement in the following types of activities

(a) Membership Development

Currently Involved

Would like to be involved

(b) Member Orientation and Education

Currently Involved

Would like to be involved

(c) Local Service Projects

Currently Involved

Would like to be involved

(d) International Service Projects

Currently Involved

Would like to be involved

(e) Club Public Relations

Currently Involved

Would like to be involved

(f) Fund Raising

Currently Involved

Would like to be involved

(g) The Rotary Foundation

Currently Involved

Would like to be involved

(i) Fellowship

Currently Involved

Would like to be involved

Comment:

How would you rate your level of satisfaction with your participation in club activities and projects?

Very Satisfied

Satisfied

Dissatisfied

Comment:

How would you rate the following costs associated with membership in our club?

(a) Club Dues

Excessive

Reasonable

(b) Weekly Meetings

Excessive

Reasonable

(c) Club Fines

Excessive

Reasonable

(d) Club Voluntary Contributions to Service Projects

Excessive

Reasonable

(e) The Rotary Foundation

Excessive

Reasonable

How would you rate the following aspects of our weekly meetings?

(a) Amount of Rotary Content

Excellent

Adequate

Insufficient

(b) Length

Excellent
Adequate

Insufficient

(c) Program Organisation

Excellent

Adequate

Insufficient

(d) Time for Fellowship

Excellent

Adequate

Insufficient

(e) Networking Opportunity

Excellent

Adequate

Insufficient

Comment:

Location

Convenient

Inconvenient

Comment:

Meeting Time

Convenient

Inconvenient

Comment:

What aspects of our meeting place do you find unsatisfactory?

Décor/atmosphere

Meal Quality

Meal Cost

Comment:

Which of the following changes would improve our club meetings?

Better speakers

More focus on fellowship

Increased variety of program topics

Increased emphasis on vocational information

More involvement of family

Better time management

More service opportunities

Comment:

How would you rate the amount of our club's fellowship activities?

Too many

Right amount

Too few

Comment:

How would you rate the amount of Rotary information provided through our club web site/newsletter?

Excessive

Adequate

Insufficient

Comment:

Which of the following words would you describe our club's web site/ newsletter?

Interesting

Useful

Informative

Boring

Limited

Uninformative

Is there anything else you would like to change?

What response does your spouse/partner/family have to your involvement?

Feels proud of my involvement

Thinks Rotary takes too much time

Wants to know more/be involved

Thinks Rotary is too expensive

Wants to meet/interact with other Rotary spouses/partners/families

Would be interested in becoming a member

Other

Comment:
